


<p>FORM PTO-1449</p> <p>U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p>(USE SEVERAL SHEETS IF NECESSARY)</p> <p>COPIE APR 09 2002 U.S. DEPT. OF COMMERCE</p>	<p>ATTY. DOCKET NO. TARINFO.018A</p> <p>COPY OF PAPERS ORIGINALLY FILED</p>	<p>APPLICATION NO. 09/878,752</p>
	<p>APPLICANT Shaffer et al.</p>	<p>GROUP 2184 3623</p>

[illegible][illegible]

EXAMINER INITIAL	OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)
	"Domino's delivers using new call routing service"; <u>Network World</u> , Volume 8, Number 32, dated August 12, 1991, pages 1 and 55.
	"Weight Watchers reduces customers' wait for service"; <u>PBX/Key/Centrex</u> , dated July 1995, page 11.

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EXAMINER: <u>Roman Leaty</u>	DATE CONSIDERED <u>9/3/04</u>
<p>*EXAMINER: INITIAL IF CITATION CONSIDERED, WHETHER OR NOT CITATION IS IN CONFORMANCE WITH MPEP 609; DRAW LINE THROUGH CITATION IF NOT IN CONFORMANCE AND NOT CONSIDERED. INCLUDE COPY OF THIS FORM WITH NEXT COMMUNICATION TO APPLICANT.</p>	